

#### **Job Announcement**

Position Title: Broadband Access Project Coordinator

The North Carolina Farmworker Health Program in the Office of Rural Health, NC Department of Health and Human Services is hiring!

Come join a dynamic team dedicated to improving the health of migrant and seasonal farmworkers in North Carolina!

The <u>North Carolina Farmworker Health Program</u> (NCFHP) at the Office of Rural Health, NC Department of Health and Human Services (NCDHHS), works to advance the health and well-being of agricultural workers and their families by consulting, leveraging resources, and facilitating shared learning with a statewide network of partners.

We're looking for a self-motivated, bilingual individual (Spanish/English) who has experience developing innovative, community-based strategies to respond to the needs of farmworkers and the agricultural community. This position will coordinate projects focused on broadband access and digital inclusion.

### **Description of Work:**

The primary purpose of the Broadband Access Project Coordinator is to plan and implement broadband access project activities for agricultural communities inclusive of agricultural workers and their families. This entails cultivating partnerships with state agencies, community organizations, health centers, academics, growers, and agricultural workers to enhance broadband accessibility and utilization. Additionally, the coordinator will integrate broadband access and adoption training into the Digital Health Navigator Program, offering technical support to state and community partners engaged in digital equity efforts, including oversight of a hotspot lending program, mobile router pilot, and internet hub pilot. Their responsibilities also include ensuring adherence to grant stipulations to accomplish these objectives effectively.

This position will collaborate closely with the Digital Inclusion Project Coordinator to develop intersecting plans to advance digital equity. It is expected that this position will work within a team to ensure that additional Program activities are accomplished including, but not limited to providing staff support to the Program's governing board, representing the Program and Office

on task forces and committees, and engaging in Office Service Area Team meetings to provide regional support and ensure coordination of services.

Collaborative Partnership Development and Engagement (50%)

- Drive engagement efforts with community and state partners, including the establishment of Broadband Access Planning Committee and the facilitation of connections with county digital inclusion teams for effective collaboration.
- Using a collaborative approach, create a Broadband Access Plan for accessible, reliable broadband access for agricultural workers.
- Engage in relevant committees and task forces.
- Assist in grant preparation for digital equity projects.

## Consulting and Supporting (30%):

- Provide support to community partners during both the planning and implementation phases of internet serve activities.
- Offer guidance and act as the liaison for technical support to broadband access partners including hotspot lending program partners, mobile clinic router partners, and internet hub participants.
- Finalize Hotspot Lending Partner Guidebook
- Assist in the coordination of training for community health workers, ensuring effective knowledge transfer.

### Monitoring, Data Management and Reporting (20%):

- Monitor project progress and address any challenges or roadblocks that arise during implementation.
- Collect, organize, and manage data related to broadband access activities, feedback, and progress.
- Assist in the preparation of project reports and documentation to ensure accurate and timely reporting.
- Collaborate with the data management team to ensure efficient data collection and storage.
- Contribute to the analysis of broadband-related data to inform project strategies and improvements.

### Competencies, Knowledge, Skills and Abilities Required in this Position

- Experience working with non-profits, public health programs, and/or federally qualified health centers.
- Ability to communicate effectively orally and in writing in Spanish and English.

- Ability to work with communities to develop and implement strategies to respond to the health needs of farmworkers and the agricultural community.
- Experience establishing and maintaining effective and respectful working relationships with organizations, agencies, communities, and individuals.
- Ability to create and implement a strategic plan.
- Skilled in prompt, professional, and clear communication with a wide variety of partners using a variety of communication methods.
- Understanding of and commitment to cultural humility, health equity and racial equity.
- Experience working with agricultural workers or other historically marginalized populations.
- Ability to work independently and as part of a team.

# **Education and Experience Requirements:**

Bachelor's degree in social work, public health, sociology, psychology, political science, business administration, public administration or related field, from an appropriately accredited institution and four years of experience related to the specific program assignment.

-OR-

An equivalent combination of education and experience.

### **Hiring Preferences:**

- Lived experience as part of an agricultural worker or agricultural family or community.
- Experience working on a team with people from diverse backgrounds.
- Experience with community and/or patient engagement activities that inform project
- Experience with digital equity, internet access and inclusion projects
- Experience with project management and leadership.
- Fluency in other languages spoken by the agricultural communities (Mesoamerican Indigenous Languages, Haitian-Creole)

**Hours:** Full-time Temporary Position

**Timeframe**: Position grant funded through June 30, 2025. Temporary employees are required to take a mandatory unpaid 31-day break after 11 consecutive months of employment.

**Primary Office Location:** Office of Rural Health, 311 Ashe Ave., Cooke Building, Raleigh, NC 27606 – Currently there is an option to have a hybrid teleworking arrangement, where the primary location is remote with occasional in-person meetings at the office.

**Hourly Range:** \$31.00-\$36.00 (dependent upon educational background and experience)

**Benefits through Temporary Solutions** (temp agency used by NCDHHS): Temporary employees working 30 hours or more per week are eligible for the High Deductible Health Plan health

insurance. Temporary Solutions does not offer leave benefits such as vacation, sick or paid holidays.

**To Apply:** please submit a cover letter, specifying that you are responding to the vacancy announcement for the Broadband Access Project Coordinator position, and resume to Natalie Rivera at <a href="mailto:natalie.rivera@dhhs.nc.gov">natalie.rivera@dhhs.nc.gov</a>. Interviews start the week of November 13, 2023.

**Application Deadline:** November 6, 2023